

Changing Lives One Smile at a Time

Annual Review

Designed and produced by ProseWorks www.proseworks.co.uk



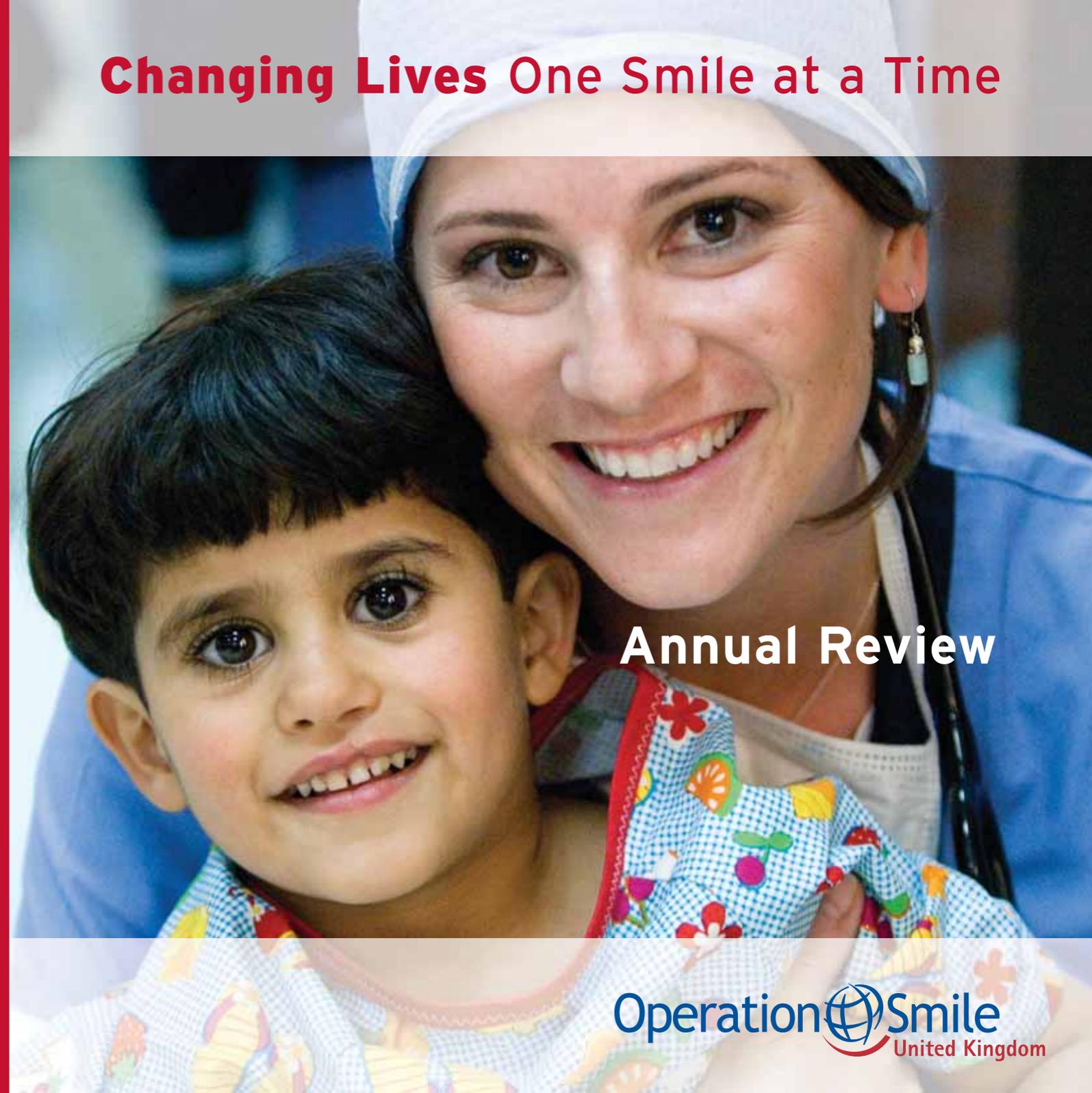
Operation Smile UK
4th Floor, Horatio House,
77 Fulham Palace Road,
London W6 8JA

Tel: 0844 581 1110 (charged at local rate)

www.operationssmile.org.uk

Registered Charity Number 1091316

Operation  Smile
United Kingdom



Helping children face the future

For 25 years, Operation Smile has been providing free reconstructive surgery for children and young adults suffering from facial deformities.

International medical intervention

We bring together specialist medical teams who travel across the developing world to correct child facial deformities. Thorough free medical evaluations and long term aftercare are also offered to children and their families.

Education and training

We train local partner organisations to enhance the services they give to children and adults in their own communities. We also work to raise awareness and improve understanding of facial deformities such as cleft lips and palates, tumours and burns.

Volunteer recruitment

We harness the expertise of doctors, nurses, speech therapists and other medical professionals who volunteer their skills and services free of charge.



Contents

Chairman's statement	2
International medical intervention	4
Kenya	6
Two new care centres in Africa	7
Medical intervention in India	8
Building capacity in South Africa	9
Education and training	10
Volunteering	12
Fundraising	14
Future activities	16
Finance	18
Supporters and patrons	21

Chairman's statement

Cleft facial disfigurement is the fourth most common birth defect in the world. As chairman of Operation Smile UK I'm immensely proud of how we have tackled this issue over the last 25 years. We have, quite literally, transformed the lives of over 115,000 children and young adults with facial disfigurements.

There is no time to rest on our laurels. This report outlines our work and achievements over the last year and our plans to meet the needs of children and young people in the future by developing and building Comprehensive Care Centres in Africa (Ethiopia and Morocco) and India (New Delhi, Kolkata and Hyderabad).

We plan to diversify our fundraising efforts and boost income by talking to more trusts, working in partnership with more companies, and securing the support of more individual donors than ever before.

I would like to thank every individual, volunteer, trust and organisation that has helped us in the past 24 months. Your support is making a real difference to the lives of so many children. We are truly grateful.

Please continue to help us change lives, one smile at a time.



Manoj Badale

**Chairman
Operation Smile UK**



International medical intervention Delivering help where it's most needed

Every year, over 200,000 babies are born with cleft lips and cleft palates. Children born with this condition in the developing world face a life of social isolation, poverty and even rejection by their own families.

Operation Smile offers these children free reconstructive surgery, and the necessary speech therapy, dental care and psychological support to help them live normally.



A cleft lip operation can take as little as 45 minutes and costs around £150. The surgery transforms children's lives; restoring their smiles and giving them hope and confidence for the future.

Every two and a half minutes a child is born somewhere in the world with a cleft lip or palate. In some developing countries fewer than 25% of these children receive any medical treatment. Without it, these individuals are at a higher risk and exposure to respiratory infections, tuberculosis and sometimes malnourishment.

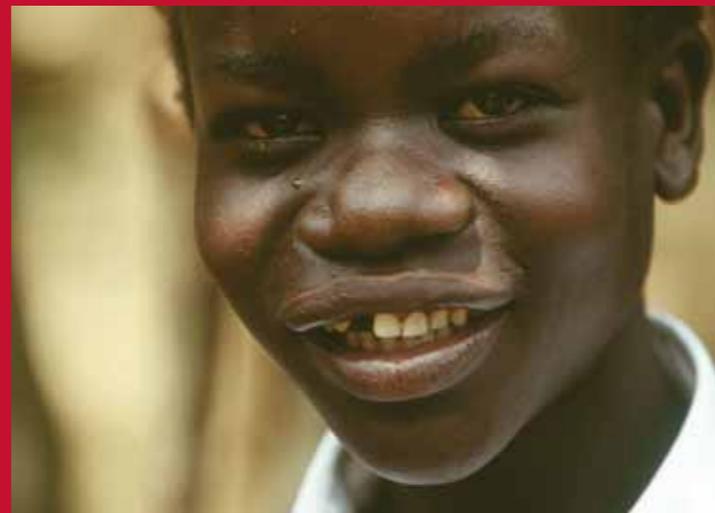
Offering medical support and treatment for these children lies at the heart of what we do. We fund medical intervention and send teams of medical experts to developing countries to treat children, thereby transforming their lives.

Most operations take less than an hour, but our care lasts much longer. Each child is assessed before any medical intervention. After their operation they continue to receive full medical support until it is no longer needed. Ongoing speech therapy, dental treatment, counselling and other treatments are available. Children are able to recover quickly and adjust to life after their operations.



Kenya

In 2007, Operation Smile committed £9,000 to the Nakuru medical project which took place in November. Here our medical teams from across the world worked to assess 292 children, many of whom had waited months to be seen by a cleft lip and palate specialist. 130 operations were performed in total and 22 of those patients were under the age of two.



Brigid's story

Brigid was born with a cleft lip in Kaptrit, a small village in western Kenya. Her parents did not know that her lip could be repaired. Many children in her village were afraid of her because she looked different. When Brigid was 13, her family learned from their neighbour, Joseph Zewedi, that Operation Smile doctors were providing surgery in Nakuru. However, her family did not have enough money for the trip to the hospital. Joseph collected the necessary funds from the village, about £2, for the eight hour journey to Nakuru.

Three years later, Brigid's mother confessed that she never believed Brigid's lip would actually be repaired by the volunteers. The children in Brigid's village now believe she holds some kind of magic. She has more friends than ever.

Two new care centres in Africa

Morocco, Casablanca: Comprehensive Care Centre

Operation Smile UK is supporting a new Comprehensive Care Centre in Casablanca with funding of £138,000. This centre will provide medical evaluations, surgery and post-operative care to 5,000 children a year. We are also able to commit a further £41,000 for a dental department, funded by the Angus Lawson Memorial Trust.

Jimma, Ethiopia: Comprehensive Care Centre

We have pledged £150,000 to establish Ethiopia's first ever Comprehensive Care Centre. This centre will deliver primary and follow-up care to thousands of children with facial disfigurements.



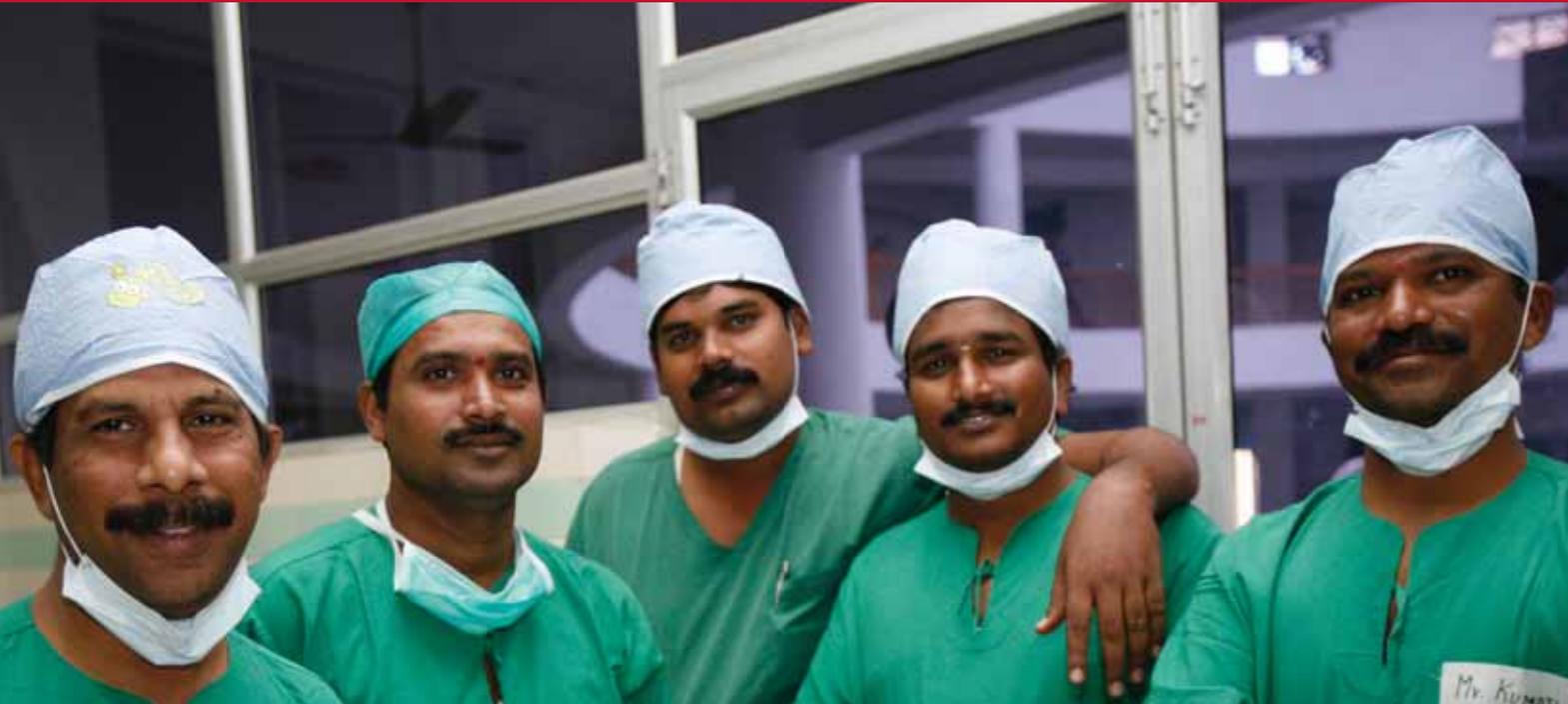
Moushinne's story

Moushinne was born in Tangier, Morocco with a cleft lip and palate. Not surprisingly, he was always a quiet and shy boy. His mother found it difficult to accept her son's deformity. He was always kept hidden away at home. Doctors in their town told the family there was nothing they could do.

When Moushinne was seven, his father saw an Operation Smile poster advertising a forthcoming project. He saved a week's wages to pay for the hour-long train ride to the medical centre. Moushinne hid behind his father while he waited patiently for the Operation Smile medical team to evaluate him.

Moushinne received free surgery. He's no longer a shy child.

Medical intervention in Vijayawada, India



In November 2007 Operation Smile brought an international medical team to Vijayawada, India. During a ten-day period this team saw 227 patients evaluated and 122 medical procedures completed. Dental work was carried out on 29 patients and a number of dental training sessions were also completed.

In 2008 we plan to return to India to support the work at three new Care Centres in Kolkata, New Delhi and Hyderabad. Our goal is to open a Comprehensive Care Centre in each of these locations by 2009 to provide free reconstructive and dental treatment to patients all year round.

Building capacity in South Africa



Operation Smile UK's support of its partner organisation, Operation Smile South Africa, illustrates how we help developing countries build their own skills and deliver care for children who are affected by facial disfigurement. Operation Smile UK continues to fund the Executive Director position in South Africa. This has been funded in memory of Brian Coghlan, a former UK medical volunteer.

With the UK's support, South Africa has now assembled a small staff team and is undertaking its own projects across southern Africa. In November 2007, Operation Smile South Africa undertook its inaugural cleft project in Madagascar. This was a notable achievement which saw 259 children receiving full medical evaluations and 136 receiving life-changing surgery.

Education and training

Developing local skills and expertise

Operation Smile UK wants to change the lives of all children with facial disfigurement. We will continue to offer direct medical intervention to as many children as possible. However, by educating local communities about facial deformities and by training local partner organisations we are able to reach far more people.

Our training programmes are geared specifically to improve local health workers' understanding of cleft lips, cleft palates and other facial disfigurements. We provide basic learning materials such as text books and CD-ROMs.

We also offer local medical volunteers specific training in the skills needed by local communities. These range from basic first aid and life-support training through to advice on maternal health and speech therapy. Each volunteer's skills and credentials are constantly monitored, and their professional development is supervised by an internationally accredited expert. All local medical volunteers must also be certified in paediatric and advanced life support skills.

This training forms part of the Global Standard of Care Initiative whereby, from November 2007, each Operation Smile partner country will be supplied with the highest quality medical equipment needed to perform operations. This support, along with the continued medical educational programmes, will ensure that every child and patient of Operation Smile receives the highest standard of care every time.



Ethiopia

Addis Ababa - Anaesthesia Society Conference

Operation Smile UK gave £5,000 to fund the inaugural Ethiopian Anaesthesia Society Conference, where 200 anaesthetists and anaesthetic nurses came together for an Anaesthesia Refresher Course. Aimed at developing skills to ensure that Operation Smile's exacting standards of care are continuously maintained, the workshop was an incredible success. In 2008 we will again give financial support to this event.

Dedicated cleft clinic with a structured protocol

- All team members present
- Complete assessment and full communication between clinicians
- Give each patient a full treatment plan
- Structured care encourages complete care, stick to your protocol

your results and look at them



Volunteering - harnessing expertise around the world

Medical specialists who work on our international medical projects include:

plastic surgeons
anaesthetists
paediatricians
paediatric intensivists
biomedical technicians
speech therapists
play specialists
orthodontists
general dentists
pre and post operative nurses
theatre nurses

Operation Smile would not exist without its volunteers. We have one of the world's largest volunteer networks and benefit from the help of more than 6,000 medical and non-medical volunteers around the world.

Every medical project is made up of a qualified team of professionals.

Each individual volunteers their time and skills to help Operation Smile with its work.

We assess and accredit all volunteers before they join a project. A wide range of medical experts are required, ranging from plastic surgeons through to speech therapists, anaesthetists and dentists.

If you have a professional medical skill and would like to volunteer on one of our projects, please go online to www.operationsmile.org.uk and download a Medical Volunteers Application Form.



UK consultant Rob Law gets involved ...

"I am a consultant in anaesthesia and intensive care at the Shrewsbury and Telford NHS Trust. When colleagues of mine suggested I get involved with Operation Smile I jumped at the chance. It was a great way to combine my interest in paediatric anaesthesia and teaching anaesthesia in the developing world.

"I've now worked with Operation Smile on projects in Brazil, India and Morocco. Every trip is different. We always face new problems. Operation Smile always manages to resolve all the tricky logistical challenges which are thrown up when planning and staging these operations. As a volunteer all I have to do is turn up. I've got a lot out of these projects. I've met new people and made new friends. It's also really satisfying working as a team to change the lives of so many young people. Operation Smile deserves great credit. It has transformed so many lives in so many different countries."

Fundraising

Due to the enthusiasm, dedication and sheer hard work of our supporters Operation Smile is able to host a number of successful fundraising events through the year. These include a Hedge Fund 'Fight Nite', a celebrity cricket day, a clay shooting event and even championship golf.

We are truly grateful to all our supporters and individual fundraisers who give up their time to hold events throughout the year. Their support is vital in helping us to achieve our goal.



Future activities

Operation Smile UK has exciting plans to further develop our work with children with cleft lips, cleft palates and other facial disfigurements.

Programme development

We will continue to support Comprehensive Care Centres. These centres will provide surgical and dental treatment and post-operative care for thousands of patients each year, focussing especially on the needs of people in remote areas.

Together with the construction charity Build Aid we are working to build a Comprehensive Care Centre in Jimma, Ethiopia.

In India the number of children born with cleft problems is growing. Because of the country's size we will support the development of three smaller Care Centres: in Kolkata, New Delhi and Hyderabad. These centres will each treat approximately 450 patients each year, offering free reconstructive surgery, speech therapy and dentistry, in addition to providing ongoing training and education for local medical practitioners.

New fundraising programme

We will complement our successful fundraising events programme with new initiatives such as a Major Donors Programme, a Women's Network and a Schools Programme.

Corporates and trusts

We will diversify our fundraising with support from companies and charitable trusts. We also aim to become the 'charity of choice' for a number of key corporate partners.

Advocacy in the UK

We continue to work with the UK medical community and as Operation Smile UK grows, we hope to establish ourselves as the UK's leading international NGO for children with cleft lips and cleft palates.



Statement of financial activities

These summarised financial statements contain information extracted from the statutory accounts for the period ending 30 November 2007 and are not the full statutory report and accounts. The full financial statements were approved by the trustees on 7th July 2008 and subsequently submitted to the Charity Commission. Copies may be downloaded from our website; www.operationsmile.org.uk or obtained from:

Operation Smile UK, 4th Floor Horatio House, 77 Fulham Palace Road, London, W6 8JS.

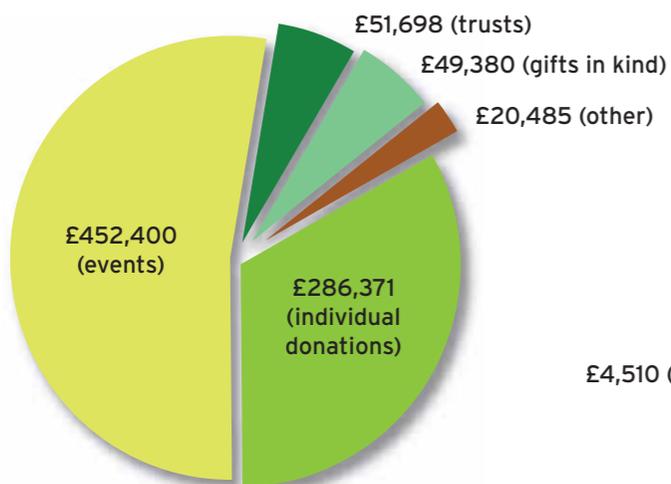
The auditors have reported to the trustees on the preparation of these statements and with their consent, their report is reproduced below.

On behalf of the trustees,

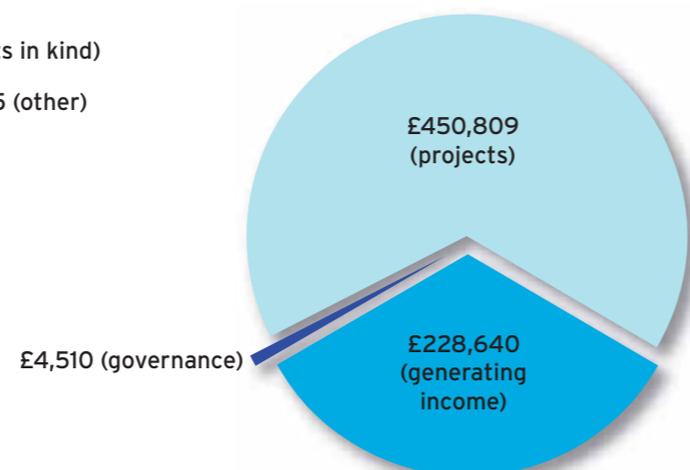
MK Badale

Chair 7/7/08

Income 2006/2007



Expenditure 2006/2007



NB: The total funds carried forward are such to cover future large scale development projects in Ethiopia and India. Please see future activities.

Year ending 30 November 2007

	Unrestricted Funds £	Restricted Funds £	Total Funds 2007 £	Total Funds 2006 £
Incoming resources				
Incoming resources from generating funds:				
Voluntary income	321,037	66,412	387,449	282,471
Activities for generating funds	452,400	-	452,400	246,148
Investment income	20,485	-	20,485	8,857
Total incoming resources	793,922	66,412	860,334	537,476
Resources expended				
Costs of generating funds:				
Costs of generating voluntary income	(228,640)	-	(228,640)	(114,894)
Charitable activities	(206,335)	(244,474)	(450,809)	(269,150)
Governance costs	(4,510)	-	(4,510)	(4,533)
Total resources expended	(439,485)	(244,474)	(683,959)	(388,577)
Net incoming resources before transfers	354,437	(178,062)	176,375	148,899
Transfer between funds	(194,276)	194,276	-	-
Net income for the year	160,161	16,214	176,375	148,899
Reconciliation of funds				
Total funds brought forward	240,960	122,939	363,899	215,000
Total funds carried forward	401,121	139,153	540,274	363,899



Supporters and patrons

We would like to thank the following patrons, trusts, companies and organisations for their support:

Supporters

T R Attwood
M Badale
B Bassett
D Bushell
G Butt
P Clutterbuck
S Conway
D Forbes-Nixon
I Forest
J Ghose
J Greenhalgh
A Joyce
P Lockhead
A Longmate
C Mindenhall
A Morrison
J Palmer
A Peake
J Porter
D Quinlan
A Salvato
R Saunders
A Steele-Smith
A Watson

Trusts

The Angus Lawson Memorial Trust
The Bartlett Taylor Charitable Trust
The Dorfred Charitable Trust
Laduama Dhamecha Charitable Trust
The Mary Webb Trust
The Mitchell Trust
The Munton Trust
The PF Charitable Trust
The Rainford Trust
The Steel Charitable Trust
The 3 Ts Charitable Trust

Organisations

Agilsys Contact Services
Barclays Bank Plc
The Beresford Clinic
Blenheim Chalcott
Burgess Hodgson
Eviivo
Hanover Investors
Investors In Cricket
Latham & Watkins
Merrill Lynch
Sutton Business Services
Welbeck Land Ltd